Provide the learning objectives or course outline in support of your course application

**CHAPTER ONE: INTRODUCTION** 

CHAPTER TWO: BUSINESS ANALYSIS PLANNING & MONITORING

**CHAPTER THREE: ELICITATION** 

CHAPTER FOUR: REQUIREMENTS MANAGEMENT & COMMUNICATION

CHAPTER FIVE: ENTERPRISE ANALYSIS CHAPTER SIX: REQUIREMENTS ANALYSIS

**CHAPTER SEVEN: SOLUTION ASSESSMENT & ANALYSIS** 

CHAPTER EIGHT: UNDERLYING COMPETENCIES

**CHAPTER NINE: TECHNIQUES** 

#### Business Analysis Planning & Monitoring 13%

- Planning the business analysis approach

- Conducting stakeholder analysis
- Planning business analysis activities
- Planning business analysis communication
- Planning the requirements management process
- Managing business analysis performance

## Elicitation 6%

- Prepare for Elicitation
- Understand commonly used elicitation techniques
- Learn to select appropriate elicitation techniques for a given situation
- Gain the knowledge of tasks needed to prepare, execute, and complete each technique

### Requirements Management & Communication 8%

- Communicated to stakeholders in parts or when complete
- Formatted as maintained and reusable requirements for future use.
- Traced to other requirements that are part of the solution scope.
- Stakeholder Requirements
- Solution Requirements
- Transition Requirements

# Enterprise Analysis 11%

- Describing and understanding the business need
- Assessing capability gaps in the organization
- Determining the most feasible business solution approach
- Defining the resulting solution scope
- Defining a business case for the proposed solution

#### Requirements Analysis 13%

- Understand commonly used Requirement Analysis techniques
- Learn to select appropriate analysis techniques for a given situation
- Gain the knowledge of tasks needed to prepare, execute, and complete each technique

#### Solution Assessment & Validation 13%

- Allocated stakeholder and solution requirements
- Organizational readiness assessment
- Transition requirements
- Solution performance assessment
- Solution validation assessment
- Identified defects and mitigating actions

### **Underlying Competencies** 13%

- Analytical Thinking & Problem Solving
- Behavioral Characteristics
- Business Knowledge
- Communication Skills
- Interaction Skills
- Software Applications

### Techniques 13%

- Acceptance & Evaluation Criteria
- Benchmarking
- Brainstorming
- Business Rules Analysis
- Data Dictionary & Glossary
- Data Flow Diagrams
- Data Modeling
- Decision Analysis
- Document Analysis
- Estimation
- Focus Groups
- Functional Decomposition
- Interface Analysis
- Interviews
- Lessons Learned Process
- Metrics & Key Performance Indicators
- Non-functional Requirements Analysis
- Observation
- Organization Modeling
- Problem Tracking
- Process Modeling
- Prototyping
- Requirement Workshops
- Risk Analysis
- Root Cause Analysis
- Scenarios & Use Cases
- Scope Modeling
- Sequence Diagrams
- State Diagrams
- Structured Walkthrough
- Survey/Questionnaire
- SWOT Analysis
- User Stories
- Vendor Assessment